

MARIYAM MARJANA V K

MASTERS IN HOSPITAL ADMINISTRATION

A competent and driven graduate with a master's in hospital administration who is passionate about providing excellent healthcare. I'm seeking an opportunity for a professorial role where I can use qualifications, experience, and leadership capabilities to advance the development of the organization as well as enhance patient care outcomes.

CONTACT

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EDUCATION

MASTERS IN HOSPITAL ADMINISTRATION
A J INSTITUTE OF HOSPITAL MANAGEMENT MANGALORE (2022-2024)

BACHELOR OF BUSINESS MANAGEMENT
MET ARTS & SCIENCE COLLEGE, NADAPURAM 2019- 2022

SKILLS

- Teamwork and collaboration
- Organisation and time management
- Interpersonal communication
- Cultural awareness
- Strong interpersonal abilities
- Effective communication aptitude
- Data collection & Analysis
- Presentation skills
- Competent in computer proficiency
- Skilled leadership and management

ACADEMIC EXPERIENCE

- **Internship posting – Quality Department**
Baby Memorial Hospital, Calicut | August 2024 – October 2024
- **Operations executive duty 28/01/24-30/04/24**
Customer relation department at A J hospital and research centre.
- 1.5 years of postings: assisted in various administrative functions during this period of postings in various clinical and nonclinical departments in a NABH-accredited hospital. @ A J hospital and research center.
- Actively participated in more than 25 webinars.
- Attended certificate program for quality and accreditation (CPQA-2024, NABH 5th edition).
- Completed problem solving pro digital course for qual tech prize education 2024.
- Attended "CAHO SAKCON 2023" in association with the institute of health management research Bangalore

PROJECTS AND RESEARCH PAPERS

- "A study on the determinants of hospital choice among patients."
- "Assessing experience of patients with registration and waiting time in the outpatient department (PREM)."
- "A comprehensive analysis of turn around time for stat medications delivery from in patient pharmacy."
- "A study on admission rates and utilisation efficiency of icu"
- "A study on patient's satisfaction to nurses timeliness and responsiveness"
- "Active medical record audit in the emergency department: assessing compliance"